



CLASSIC

ISO 9001-2015
OHSAS 18001-2007

CREATIVITY DIRECTION ANALYSIS MOTIVATE ADMINISTRATION EXPERIENCE
CONCEPTUAL TEACHING SERVICES PROGRAM POWER
VISION QUALIFICATION SUCCESS FINANCE ANALYSIS STRATEGY REPORTING
DEVELOP STRATEGY PROCESS SKILLS FRAMEWORK
E-LEARNING INSTRUCTING

FACILITY MANAGEMENT

ADMINISTRATION PRESENTATION BUSINESS KNOWLEDGE DECISION MAKING VALUES
POWER CAREER HELPER
PRACTICE MOTIVATE
MISSION INNOVATION PRESENTATION
PARTNERSHIP EXPERTISE COMPETENCIES ANALYSIS BUSINESS
MOTIVATE

✦ SECURITY ✦ HOUSE KEEPING ✦ LAUNDRY ✦ GUEST HOUSE MANAGEMENT

Divya's

Classic Hospitality Services

A House of Complete Facility Management

OUR SERVICES

We introduce ourselves as one of the fastest growing facility management active in the hospitality sector, engaged in the offering value added services including housekeeping services, Guest House Management, Security Service, Laundry services. We cater to the requirements of our clients from the residential. Commercial as well as corporate sectors and ensure them to offer services which are in sync with complete loyalty & transparency. We maintain a proper check list or reports on the daily basis, monthly basis, half yearly and annually. Growing greed, rising urge to splurge, increasing lawlessness in our society, protection of resources and movable & immovable assets, is becoming an area of strategic concern. Sound security, therefore is emerging as a vital area of concern and need of the day in the conduct of the business, be it in the private or in the public sector. To meet this mission, Classic Facility Management is covering all aspects, so as to secure the life and assets in and around.

Classic Hospitality Services, provide a wide range of facility management in the field of:

Facility Management

- Housekeeping Services
- Pest Control
- Laundry Services
- One Time Cleaning Services
- Guest House Management
- House Keeping & Kitchen Consultancy

Security Operations

- 24 x7 Security Guards
- Armed Security Guards
- Corporate Security Guards
- Industrial Security Guards
- Residential Security Guards
- Personal Bodyguards & Bouncers



CLASSIC SECURITY

Classic Hospitality Services provides highly trained security guards, reception guards, supervisors and gun men for handling operations related to security in a factory, institute or any other areas. Our security guards who are responsible for security and safety of individuals and premises. Our guards help prevent losses caused by burglary, arson, fire flooding and careless accidents. Any incident discovered, is reported and dealt with immediately. Classic Security provides a permanent

Inspection & Surprise Checks

These are carried out at pre-determined and pre planned frequencies at irregular intervals in daytime as well as in night by a team of mobile supervisors. Each round of inspection is monitored and recorded.

Round the Clock Supervision

Classic Security places great importance on the quality and depth of supervision. It gives the company, the required edge to pre-threats of any kind to security, ensuring safety to personal and assets.



ACCESS CONTROL & RECEPTION

Vetting all visitors ensuring smooth flow of authorized ones and intercepting unwanted ones and monitoring, recording and control of activities at the gate or reception is an important function which, Classic Security Guards are specially trained. Our guards are also trained for controlling and monitoring inward and outward movement of materials, gate control and monitoring of safeguarding activities for an establishment.



24 X 7 CONNECT CONTROL ROOM

To Support quality service, the Classic Security has developed a concepts of 24 hrs control room. Located at regional offices and branches, the control room acts as a one point communication, command & response center after regular office hours.

Human Resource is the one of the most abundant natural resources or the earth. Humans are the one who are cause of most of problems, however, Humans are the one who are solution of most of problems The difference is of Trained Human and Untrained ones.

RECRUITMENT

SELECTION & RECRUITMENT

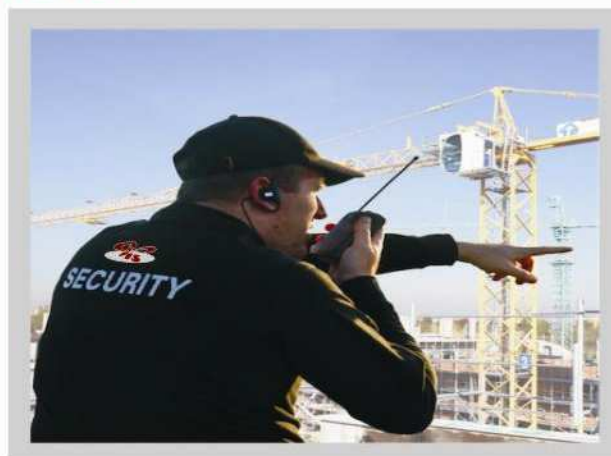
Classic Security training programmers are designed to improve skills and knowledge of each individual, with the objective of providing smart, motivated and effective guards. The persons recruited by us are based on following parameters:

COMPOSITION OF OUR RECRUITS

We recruits mostly Ex-servicemen and train them to perform security duties to the satisfaction level if clients. Apart from above, we also recruits NCC trained individuals and civilians with aptitude after verification from our own investigators and give them rigorous training at Classic Academy before selection for performing security duties.

EDUCATIONAL PARAMETERS

Personnel recruited by us are of minimum matriculate and minimum Ex-Servicemen. Personnel recruited for specialized jobs are on the basis of requirement of that specific job.



PHYSICAL PARAMETERS

Personnel Recruited by us are of height minimum 5'7" for general category and 5'5" for Gorkhas, Garhwali, Kumauni and weight proportionate to height.

AGE PARAMETERS

Personnel recruited by us are minimum 20 years of age and maximum 50 years of age. For Ex- servicemen we have relaxation up to 60 years for supervisors & above ranks.

CLASSIC HOUSEKEEPING

Modern day cleaning or housekeeping goes much beyond just keeping the place look clean and neat. It involves keeping it hygienically clean. This subtle difference between housekeeping and hygienic housekeeping requires minute understanding of the hygiene issues related to cleaning that are not immediately visible but have profound effect on the efficiency of the workforce in any workplace premises. Workplace hygiene has direct effect on the productivity of an employee and working staff. We have devised various training programmes to educate and make our employees aware of the importance of hygiene in housekeeping. We also use world class cleaning tools and products to add value to the process of housekeeping in our working premises.



Innovative New Housekeeping Tools :

1. Stocking an adequate level of consumable and cleaning material.
2. Use of modern auto scrubber dryers and single disc scrubbers for scrubbing and polishing of floors.
- 3 Deploying different types of vacuum cleaners and carpet extraction cleaners in order to clean various types of floors and carpets.



4. Utilizing verified and premium quality cleaning agents to clean different types of floor and surfaces.
5. We use a branded Pest Control Chemical with trained staff.
House hold pest control, Rodent control & Anti termite control (Post & Pre Constructions).
6. Maintain Housekeeping Checklist On daily basis.
7. Housekeeping staff give training by Specialized trainers.

WINDOWS & FACADE CLEANING



The facade of your building is exposed to the ravages of environment and weather, such as rain, dust, pollution etc. In order to maintain clean exterior, we recommend using our façade and window cleaning service. Regular cleaning and maintenance is important so as to increase the longevity of building material and maintain property value. A sparkling clean facade also leaves a positive impression on visitors.

DEEP CLEANING

After the construction / renovation of premises, often a thorough post construction cleaning is required before the occupants can take over. Cleansweep's post construction cleaning is a deep clean service that removes all the dust, dirt and debris from the new property. This service includes, removal of all dust and debris, paint stain removal, removal of stains from windows, doors, cupboards and cabinets, full sanitization of kitchen and bathroom, floor scrubbing and window cleaning.



CARPET & UPHOLSTERY CLEANING



Based on decades of experience, we know that cleaning helps to protect your investment. As the industry leader, we're committed to delivering the best carpet cleaning and floor cleaning service you can find. In fact, we boast a premier lineup of services that out-perform the competition, brought to you from highly trained specialists. Our professional deep cleaning provides the care and maintenance necessary to extend the life of your floors and furnishings.

CLASSIC GUEST HOUSE MANAGEMENT

With our in-depth industry knowledge, we are providing reliable and cost effective Guest House Management Services. The job training is provided to the professionals, for grooming their personality so that they become proficient in their respective field of work. Under this category, we provide food services, maintenance, laundry services, occupancy management and others. The reliable Guest House Management Services provided by us is rendered by our highly qualified and experienced team of professionals. These services include housekeeping, security & canteen services. All our services are widely acknowledged and demanded corporate houses for cost effectiveness and timely execution.

Features

- Guest Relationship Management
- Food & Beverage Services
- Laundry Management
- Administration and Upkeep of the Premises
- Repair and maintenance
- Pest control



CLASSIC PEST CONTROL MANAGEMENT

As a prominent service provider, we offer thorough Classic Pest Control Services in a safe and most effective manner. This solution covers proper identification of pests, implementation of hygienic & effective methods and treatment of effected areas. Also, the services support a clean and healthful environment, suitable for both domestic and commercial area. Our innovative Classic Pest Control Services helps to control Mosquitoes, Bed Bugs, Flees, Cockroaches, Termites and more. With maximal effectiveness, the service can help to prevent future infestations. We keep up with industrial and federal guidelines while performing our services, and thus they are applicable in Home, Offices, Hotels, Industries, etc. Our Classic Pest Control Services is non-hazardous to human beings, household, and environment.



CLASSIC LAUNDRY SERVICES

Classic Laundry Services is a Udaipur based laundry service that aims at providing high quality laundry services coupled with customized experience and express delivery. "We use Latest technology machines and internationally standardized chemicals for quality cleaning. Many people are hesitant to take their clothes to local Laundromats or dhobis because they fear that optimal care and hygiene may not be maintained and that their clothes may either get discolored, torn or misplaced. Haggling with dhobis



CLASSIC ACADEMY

With our 16 years of standing in the industry, we have achieved a formidable position which we are maintaining by putting in constant improvisations in our procedures and work forms.

TRAINING & DEVELOPMENT

We have started Classic Academy in association with group of experts who are engaged in hospitality sector for many years.

Classic Academy provides Training & Development solution for housekeeping, Cleaning tools, Food & Beverage Service areas of hospitality Sector.

We have in house training courses for our own staff and we also organize refresher courses in Housekeeping and Food & Beverage



TRUST & RELIABILITY

We have earned trust and reliability of our clients due to our streamlined methodology, including the following :

- | | |
|--|---|
| ◆ Site Inspection Report | ◆ Break down/complaint registers log book |
| ◆ Corporate Maintenance Requirements/Complaints Report | ◆ Stock/Petty Cash Verification Report |
| ◆ Monthly Report | ◆ Client's Feedback Report |

INTEGRATED SECURITY & HOUSE KEEPING TRAINING PROGRAMME

Classic Hospitality Services, in association with our training partners RCIM conducts a series of integrated security programmes on a regular basis, for security managers, and professional responsible for security. The international level course provides an opportunity for security management personnel to broaden their understanding on various security issues.

INDOOR TRAINING

Perimeter Security and Access Regulation. Record keeping and Document Scrutiny. Pre-emptive Security from hazardous industrial operations & substances. Preventive Standard Operating Procedures related to industrial, institutional and corporate security. Material inward/outward checking in factories. Handling industrial unrest. Operation of surveillance systems used for security. Monitoring to safeguards vital Installations / establishments. Operation of security metal detectors. Duty shift management with time considerations.

OUTDOOR TRAINING

Physical Fitness Exercises and Endurance Practice. Proper wearing of dress and saluting / greeting. Proper body movements and basic of marching. Un-armed Combat (Practical Field Demonstrations). Access Control / Frisking and Anti-sabotage Checking. Surveillance, Body Search, Premises Search and Area Search. Handling and Operating basic Fire-fighting equipment. Operation of wireless/intercom communication equipment. Cordoning and Providing security cover to a threatened person in crowded places.

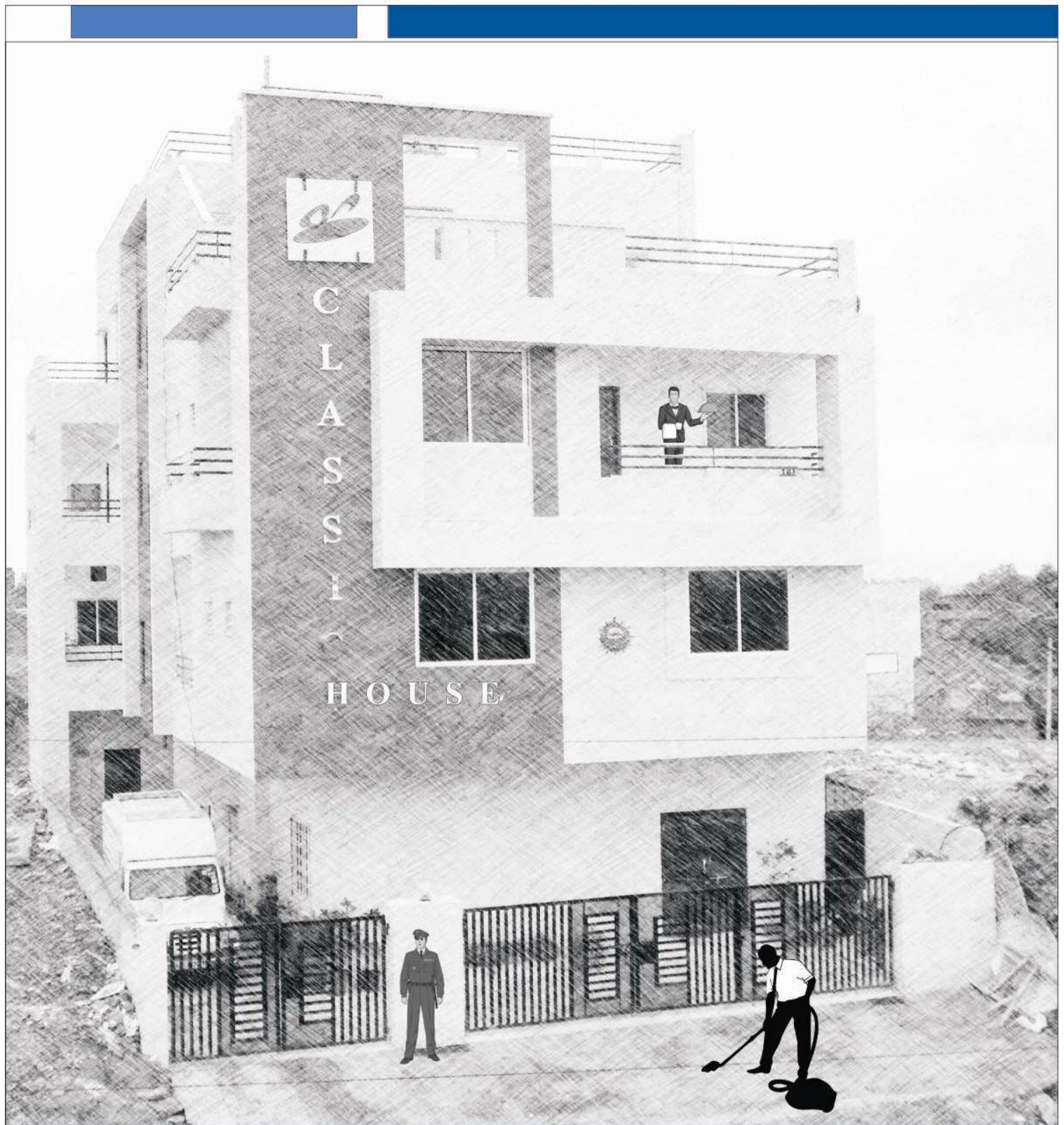
FIRE FIGHTING TRAINING

Every Employee is either a Fire Hazard or a Fire Fighter.

People are the number one cause of fire. It is their mistakes or negligence that can cause a fire. Again, It is people, who can prevent a fire, when they are knowledgeable and fire safety conscious. We have trained personnel & trainers to train your employees in identifying and eliminating basic fire hazards. We can train your employees in simple fire prevention and protection methods like how to call fire brigade, how to handle fire extinguishers, how to escape and help others escape and prevent property from losses. We can conduct periodic fire drills at customer premises on request.

CLIENTAGE





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E-mail : info@classich.com

Website : www.classich.com

Corporate Office : 25, "Classic House" Near KKG House, Devali,
Goverdhan Vilas, UDAIPUR - 313002, Rajasthan, India **Mobile :** 96723-74112

Branch Office :

Rajasthan - Jaipur, Jodhpur & Kota

M.P. - Indore & Bhopal

Gujrat - Ahmdabad, Rajkot & Baroda